iBoss Cloud for Student iPads

To improve the use of student iPads at home, we have converted to iBoss Cloud Filtering. In order for this filtering system to work at home, a profile will have to be uploaded from the school Wi-Fi. The students will have to know their computer login: username and 5-digit password.

1. The students need to turn on their iPads and sign in with their passcode (if set) at school. This should allow the system to send a new proxy profile to the iPad. You can check to see if this profile loaded by going to:
    a. Settings
    b. General
    c. Device Management
    d. MDM Profile
    e. Restrictions
    f. At the very bottom of the page you should see the Global Http Proxy shown below.

GLOBAL HTTP PROXY

Global Http Proxy
Server: https://cdn.laca.org/public/downloads/NorthFork.pac

2. If the Global Http Proxy is not present, then the iPad was not updated and will not work at home.
3. When students are off campus:
    a. When students open Safari, the last webpage they were on will automatically load.
    b. Delete all pages and type into the address bar the web page they want to go to.
    c. The following login page should appear. Students will have to login using their computer login (username and 5-digit password).

4. Troubleshooting:
    Sometimes the system will not correctly find the webpage students are looking for or the Wi-Fi they need to connect to. Here are some options that they may have to try.
        1. Close Safari.
        2. Clear Safari History and Website Data.
        3. Make sure they are connected to the correct Wi-Fi.
        4. Go to a known page like LACA.org.
        5. Restart the iPad.
        6. Forget their home Wi-Fi. (Go to settings > Wi-Fi > home Wi-Fi > click on the (i) symbol > forget this network)
        7. Update to the newest IOS
5. Students will not have to login to the iBoss Cloud Filtering here at school. If the login page loads in Safari, students will need to clear the page and enter the website address in the address bar.